



Dearborn

PRESS & GUIDE

Business

Metro Home Health Care named a top workplace

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DEARBORN -- Metro Home Health Care, a leading provider of a full range of home health care services, recently was recognized by 2009 "Detroit Free Press" as a Top Workplace.

This is the second consecutive year that it has been recognized among the top five employers in the small company category. Metro Home Health Care is the only home care agency in metro Detroit to receive this honor.

Top Workplaces were chosen based on a survey conducted by Pennsylvania-based Workplace-Dynamics. According to the Free Press, the survey drew responses from 32,363 employees at 173 employers throughout southeast Michigan.

Employees were asked to rate their organization's performance according to 23 distinct statements designed to evaluate the company's direction, ability to execute its business plan, leadership, career development, work conditions and pay and benefits.

According to the completed survey responses, Metro Home Health Care's workplace strengths were determined to be in the following categories: Direction, Execution and Managers.

"At Metro Home Health Care, we believe we have an outstanding and dedicated team of clinicians, that is, nurses, therapists and support staff who provide day in, day out exceptional care to patients in their homes," said Dr. Agustin V. Arbulu C., CEO, Metro Home Health Care. "We truly appreciate our employees' vote of confidence in our organization and are honored by this recognition."

In addition to providing competitive perks/benefits for its employees, Metro Home Health Care has distinguished itself by developing an organizational structure centered on active employee participation built around teamwork.

Arbulu added, "At Metro Home Health Care, the voice of the employee is critical in developing processes that promote the highest quality, efficiency and agility. Employees want to have a high sense of self-worth and a feeling that they are making a valuable contribution."

Metro Home Health Care also has developed and implemented “Metro University,” an in-house training and development program for its supervisors and marketing team to acquire tools and skills to enhance their performance inside and outside the organization. These modules include reading materials that focus on change management, conflict management, leadership and collaboration, which are applied to particular situations.

With more than 96 employees, Metro Home Health Care has served the Greater Detroit region in excess of 30 years, providing care to more than 62,000 families. Metro Home Health Care is certified by Medicare and accredited by the Community Health Accreditation Program (CHAP), an independent, non-profit national accrediting body, which ensures home care providers adhere to the highest standards of excellence.

Metro Home Health Care was founded in 1976. Based in Dearborn with an office in Howell, Metro Home Health Care offers a full range of private duty care, skilled nursing and therapy options for individuals and families throughout mid and southeastern Michigan. For more information, call (800) 462-5632, or visit **www.metrohomehealthcare.com**.